CGTC Library Services administered an Online Student Survey from February 3, 2014 through February 9, 2014. 298 responses were submitted. The results of these responses follow.

<table>
<thead>
<tr>
<th>The Library Facilities are Adequate to Meet My Needs.</th>
<th>No Answer</th>
<th>Don’t Know / Not Applicable</th>
<th>Strongly Disagree</th>
<th>Disagree</th>
<th>Agree</th>
<th>Strongly Agree</th>
<th>Percent Success</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>7</td>
<td>20</td>
<td>5</td>
<td>12</td>
<td>119</td>
<td>135</td>
<td>94%</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>The Library is Open Hours that are Convenient to Me.</th>
<th>No Answer</th>
<th>Don’t Know / Not Applicable</th>
<th>Strongly Disagree</th>
<th>Disagree</th>
<th>Agree</th>
<th>Strongly Agree</th>
<th>Percent Success</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>9</td>
<td>23</td>
<td>7</td>
<td>9</td>
<td>118</td>
<td>132</td>
<td>94%</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>I am Satisfied with the Assistance Provided by the Library Staff.</th>
<th>No Answer</th>
<th>Don’t Know / Not Applicable</th>
<th>Strongly Disagree</th>
<th>Disagree</th>
<th>Agree</th>
<th>Strongly Agree</th>
<th>Percent Success</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>8</td>
<td>27</td>
<td>3</td>
<td>6</td>
<td>104</td>
<td>148</td>
<td>96%</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>The Library Resources are Adequate for My Program of Study.</th>
<th>No Answer</th>
<th>Don’t Know / Not Applicable</th>
<th>Strongly Disagree</th>
<th>Disagree</th>
<th>Agree</th>
<th>Strongly Agree</th>
<th>Percent Success</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>11</td>
<td>42</td>
<td>4</td>
<td>7</td>
<td>119</td>
<td>115</td>
<td>96%</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>I am Satisfied with the Range of Services the Library has to Offer.</th>
<th>No Answer</th>
<th>Don’t Know / Not Applicable</th>
<th>Strongly Disagree</th>
<th>Disagree</th>
<th>Agree</th>
<th>Strongly Agree</th>
<th>Percent Success</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>12</td>
<td>48</td>
<td>1</td>
<td>7</td>
<td>116</td>
<td>114</td>
<td>97%</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>The Library Website is Useful.</th>
<th>No Answer</th>
<th>Don’t Know / Not Applicable</th>
<th>Strongly Disagree</th>
<th>Disagree</th>
<th>Agree</th>
<th>Strongly Agree</th>
<th>Percent Success</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>8</td>
<td>67</td>
<td>4</td>
<td>4</td>
<td>110</td>
<td>105</td>
<td>96%</td>
</tr>
</tbody>
</table>
Question 2: Which campus are you located on?

<table>
<thead>
<tr>
<th>Campus</th>
<th>Did Not Answer</th>
</tr>
</thead>
<tbody>
<tr>
<td>Warner Robins</td>
<td>6</td>
</tr>
<tr>
<td>Macon</td>
<td>6</td>
</tr>
<tr>
<td>Milledgeville</td>
<td>6</td>
</tr>
<tr>
<td>Online Student</td>
<td>17</td>
</tr>
<tr>
<td>Other</td>
<td>36</td>
</tr>
<tr>
<td>Online Student</td>
<td>17</td>
</tr>
<tr>
<td>Other</td>
<td>6</td>
</tr>
<tr>
<td>Did Not Answer</td>
<td>6</td>
</tr>
</tbody>
</table>

Question 7: The physical resources that are most helpful to me are:

<table>
<thead>
<tr>
<th>Resource</th>
<th>Did Not Answer</th>
</tr>
</thead>
<tbody>
<tr>
<td>Books</td>
<td>13</td>
</tr>
<tr>
<td>Computers</td>
<td>19</td>
</tr>
<tr>
<td>Magazines</td>
<td>74</td>
</tr>
<tr>
<td>Photocopier</td>
<td>129</td>
</tr>
<tr>
<td>Study Space</td>
<td>27</td>
</tr>
<tr>
<td>Other</td>
<td>250</td>
</tr>
<tr>
<td>Did Not Answer</td>
<td>129</td>
</tr>
<tr>
<td>Did Not Answer</td>
<td>250</td>
</tr>
<tr>
<td>Did Not Answer</td>
<td>27</td>
</tr>
<tr>
<td>Did Not Answer</td>
<td>74</td>
</tr>
<tr>
<td>Did Not Answer</td>
<td>129</td>
</tr>
<tr>
<td>Did Not Answer</td>
<td>19</td>
</tr>
<tr>
<td>Did Not Answer</td>
<td>13</td>
</tr>
</tbody>
</table>

Question 10: The electronic resources that are most helpful to me are:

<table>
<thead>
<tr>
<th>Resource</th>
<th>Did Not Answer</th>
</tr>
</thead>
<tbody>
<tr>
<td>Credo Reference</td>
<td>50</td>
</tr>
<tr>
<td>eBooks</td>
<td>36</td>
</tr>
<tr>
<td>Films on Demand</td>
<td>27</td>
</tr>
<tr>
<td>GALILEO</td>
<td>87</td>
</tr>
<tr>
<td>LearningExpress Library</td>
<td>20</td>
</tr>
<tr>
<td>Library Catalog</td>
<td>34</td>
</tr>
<tr>
<td>Opposing Viewpoints</td>
<td>11</td>
</tr>
<tr>
<td>Other</td>
<td>13</td>
</tr>
<tr>
<td>Did Not Answer</td>
<td>14</td>
</tr>
<tr>
<td>Did Not Answer</td>
<td>36</td>
</tr>
<tr>
<td>Did Not Answer</td>
<td>27</td>
</tr>
<tr>
<td>Did Not Answer</td>
<td>87</td>
</tr>
<tr>
<td>Did Not Answer</td>
<td>20</td>
</tr>
<tr>
<td>Did Not Answer</td>
<td>34</td>
</tr>
<tr>
<td>Did Not Answer</td>
<td>11</td>
</tr>
<tr>
<td>Did Not Answer</td>
<td>13</td>
</tr>
<tr>
<td>Did Not Answer</td>
<td>50</td>
</tr>
</tbody>
</table>
All comments are given verbatim as they were received.

Comments from Question 1: “Please identify your program of study.”
28 respondents did not answer

1. auto tech
2. Networking Specialist
3. Early Childhood Education
4. Ems Professions
5. Business Administrative Technology: Medical
6. Criminal Justice
7. BAT
8. Industrial Systems
9. Business Administration
10. nursing
11. criminal justice
12. criminal justice
13. MAS
14. airconditioning tech electrical tech
15. Practical Nursing
16. Pharmacy Technician
17. Practical Nursing
18. Computer support specialist
19. Dental hygiene
20. Medical
22. Medical Assisting
23. Early Childhood
24. carpentry/electrician
25. clinical lab
26. IA13
27. Emergency Management
28. ece
29. GIS
30. BAT
31. Business/Cosmetology
32. Business Administrative Technology
33. Business Management
34. Criminal Justice
35. gerontology
36. Practical Nursing
37. Drafting/GIS
38. Paralegal
39. MGMT
40. Nursing
41. Cosmetology
42. Practical Nursing
43. Computer Support Specialist
44. LPN
45. Medical Assisting
46. Accounting/Banking & Finance
47. Business administrative technology
48. Computer Support Specialist Diploma Program
49. Accounting (AC12)
50. BAT
51. welding Technology
52. welding
53. Accounting
54. radiology
55. Business
56. criminal justice
57. Cosmetology
58. Criminal Justice
59. Sports Management
60. practical nursing
61. technical specialist
62. BAT
63. business admin
64. BAT Degree
65. BAT
66. dental hygiene
67. LPN
68. Business Administration
69. GEographic Information Systems
70. Criminal Justice
71. Business Administrative Technology
72. Business Management
73. Medical Assisting
74. Business Management
75. LPN
76. IT
77. Surgical Technology
78. Business Office Tech.
79. Business Administration
80. Hemodialysis Technologist
81. Surgical Technology
82. Business Administrative Technology
83. Aemt
84. Clinical Lab Tech
85. criminal justice
86. Early Childhood Care Education
87. Early child hood
<table>
<thead>
<tr>
<th>Course Code</th>
<th>Course Name</th>
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</thead>
<tbody>
<tr>
<td>88</td>
<td>medicine assisting</td>
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<tr>
<td>89</td>
<td>business technology</td>
</tr>
<tr>
<td>90</td>
<td>IT Professional</td>
</tr>
<tr>
<td>91</td>
<td>Bat Degree</td>
</tr>
<tr>
<td>92</td>
<td>gerontology</td>
</tr>
<tr>
<td>93</td>
<td>ECCE</td>
</tr>
<tr>
<td>94</td>
<td>early childhood education &amp; care</td>
</tr>
<tr>
<td>95</td>
<td>computer support specialist</td>
</tr>
<tr>
<td>96</td>
<td>criminal justice</td>
</tr>
<tr>
<td>97</td>
<td>Early Childhood Education</td>
</tr>
<tr>
<td>98</td>
<td>BAT</td>
</tr>
<tr>
<td>99</td>
<td>welding</td>
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<tr>
<td>100</td>
<td>HRTM</td>
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<tr>
<td>101</td>
<td>ECCE</td>
</tr>
<tr>
<td>102</td>
<td>Medical Asst. diploma</td>
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<tr>
<td>103</td>
<td>MM13</td>
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<tr>
<td>104</td>
<td>Information Technology</td>
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<td>105</td>
<td>Early Childhood</td>
</tr>
<tr>
<td>106</td>
<td>ECCE</td>
</tr>
<tr>
<td>107</td>
<td>Pharmacy Technology</td>
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<td>108</td>
<td>CIS Computer program</td>
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<tr>
<td>109</td>
<td>early-childhood</td>
</tr>
<tr>
<td>110</td>
<td>early-childhood</td>
</tr>
<tr>
<td>111</td>
<td>BUSN</td>
</tr>
<tr>
<td>112</td>
<td>ECCE</td>
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<td>113</td>
<td>Business Administrative Technologies</td>
</tr>
<tr>
<td>114</td>
<td>Nursing</td>
</tr>
<tr>
<td>115</td>
<td>Computer Support Specialist</td>
</tr>
<tr>
<td>116</td>
<td>surgial tech</td>
</tr>
<tr>
<td>117</td>
<td>auto collision</td>
</tr>
<tr>
<td>118</td>
<td>Business Administrative</td>
</tr>
<tr>
<td>119</td>
<td>Internet Specialist/Web Design</td>
</tr>
<tr>
<td>120</td>
<td>Associates in Paralegal Studies</td>
</tr>
<tr>
<td>121</td>
<td>emt</td>
</tr>
<tr>
<td>122</td>
<td>automotive technology</td>
</tr>
<tr>
<td>123</td>
<td>dental hygiene</td>
</tr>
<tr>
<td>124</td>
<td>Practical Nursing</td>
</tr>
<tr>
<td>125</td>
<td>machine tool technology</td>
</tr>
<tr>
<td>126</td>
<td>Accounting</td>
</tr>
<tr>
<td>127</td>
<td>early childhood</td>
</tr>
<tr>
<td>128</td>
<td>Radiology Tech</td>
</tr>
<tr>
<td>129</td>
<td>Associates of Applied Science</td>
</tr>
<tr>
<td>130</td>
<td>Business Admin. Tech</td>
</tr>
<tr>
<td>131</td>
<td>aemt</td>
</tr>
<tr>
<td>132</td>
<td>surgical technician</td>
</tr>
<tr>
<td>133</td>
<td>medical administration</td>
</tr>
</tbody>
</table>
134. AAS
135. Medical Assistance
136. nursing
137. Early Childhood Care & Education
138. Accounting
139. radiology
140. accountng
141. Early childhood education
142. Early Childhood Care and Education
143. distribution and material management
144. Business Administrative Technology
145. Business Administrative Technology
146. Practical Nursing
147. Air Conditioning
149. Business Management
150. pharm tech
151. Criminal Justice
152. Early Childhood Care Education
153. Radiologic Tech
154. nursing
155. nursing
156. electrical systems technology
157. Emergency Management
158. BAT
159. Business Mgmt.
160. (DM12)
161. Information technology professional
162. Nursing
163. Early Childhood Care and Education
164. Criminal Justice
165. LPN
166. BAFN
167. Degree-Business
168. Dental Hygiene
169. BAT-Degree
170. Medical Coding
171. Computer Support Specialist
172. Business Management
173. ECCE
174. EDUCATION
175. DPMT
176. EARLY CHILDHOOD EDUCATION
177. ecce
178. CLBT
179. Medical
Business Management
Dual Enrollment
Practical Nursing
Business Administrative Technology
lpn
welding andddd
welding
LPN
Emergency Management
Business Management (Degree)
BUSN
Medical Administrative Assisting
Ecce
Intro to Electrocardiography
Cosmetology
Nursing
Information technology
cardiovascular technology
Early Childhood Care and Education
Practical nursing
Medical Assistant
Computer Support
cosmetology
Cardiovascular Technology
Early Childhood Education
Computer Programming
Radiologic Technology
ECCE
Accounting Diploma
ENGL 1102
Associate for Early Childhood Development and Education
airec
electronic
Business
Surgical Technology
Dental hygiene
Practical nursing
Early Childhood Care and Education
nursing
Dental Hygienist
Practical Nursing
Airconditioning
IT Professional
Early childhood
Dental Hygiene
business management
226. Network in CIST
227. Biotechnology
228. Business Administration
229. CRJU
230. Nursing
231. Technical; Studies
232. LPN
233. radiology technology
234. Network Specialist
235. early childhood edu
236. Early Childhood Education
237. criminal justice technology
238. Medical Assisting Degree
239. BAT
240. Accounting
241. LPN
242. Electronics Technology
243. introduction to computers
244. construction management
245. ECCE
246. Business
247. hemodylias
248. Criminal Justice
249. criminal justice
250. surgical technology
251. Practical Nursing
252. Early Childhood Care & Education
253. Surgical Technology
254. METR1111
255. BA22
256. Clinical Lab Tech
257. Criminal Justice
258. Advanced Imaging Degree
259. (GIS)
260. pharmacy tech
261. Criminal justice
262. Distribution
263. Computer Support Specialist
264. Hotel Management
265. Business & Administrative technology
266. Radiology
267. Bat Associates
268. Criminal Justice Technology
269. construction management degree
270. cosmetology
Comments from “Other” under Question 2: “Which campus are you located on?”

1. Putnam
2. milledgeville and online
3. Monroe
4. Putnam
5. Monroe
6. putnam

Comments from “Other:” under Question 7: “The physical resources that are most helpful to me are:”

1. Printers
2. more books!!!
3. not applicable
4. All the above including the librarians
5. Newspapers
6. Galileo
7. I haven’t used anyother resources yet to make judgments
8. have not been to the library
9. Quiet place equipped for studying
10. Computers need to be updated
11. staff
12. printer
13. library staff is very helpful
14. Quiet and inviting environment
15. librarians
16. laser printer
17. Printer/copier
18. Calculators
19. I do not go to the library. I do not even know where it is located on the Macon campus.
Comments from “Other:” under Question 10: “The electronic resources that are most helpful to me are:”

1. Study space
2. i havent explored the resources yet.
3. N/A
4. mylab.com
5. have not been to the library
6. my classes
7. computers
8. angel
9. Computers
10. Internet Access
11. MEDPUB
12. Sage Journals
13. I do not go to the library. I do not even know where it is located on the Macon campus.

Comments from Question 11: “What other services would you like the Library to offer?”

224 respondents did not answer

1. more tech libthe
2. All us well
3. later hours
4. Open later for night students
5. a big smile to student from staff. library hours... maybe could open earlier ;)
6. references to actual people who can assist with information on a particular program of study
7. references to actual people who can assist with information on a particular program of study
8. video tutor assistance for programs where my campus has no tutors.
9. Scanners for student use in lieu of photocopying of material for temporary use during part of a semester.
10. N/A
11. none
12. All that I wish is that the library was stricter on the noise policy. It gets really loud in there, so I can not concentrate. I only go to the library when there is hardly anyone up at the campus.
13. longer saurday hour
14. None so far
15. MORE FRIENDLY!!!!!!!!!!!!!
16. A fax machine, there is not a fax machine on campus for student use I don’t mean for personal use, to complete their records, to request info from other schools, most people do not use fax for personal info. NO PLACE ON CAMPUS student affairs says NO, admissions says NO, financial aid says NO.
17. None, they are all fine to me!!
18. If they can have books for all the classes available for students in their program area for used in the first and second week of every semester. Since the first and second week is when the student struggle for books.
19. Free Wifi
20. I think the librarians should also walk through more often to see what site students are on, because when too many people are online at the sametime the system runs slower and why should the people trying to do assignments have to go through this situation when it is unavoidable.
21. The services seem pretty fine the way they are.
22. Scanning from more than just two computers
23. training program for a job
24. To be open on Saturday. Stay open til 5pm on Fridays.
25. To be able to checkout reading novel
26. n/a
27. tutoring service when you cant get to the old building
28. One thing I see that is needed is more of the library workers helps the student out more than they have been doing. I have been a I have to wait to get help and they seem to look over me a lot. I am kind of feeling not wanted in the library. I see them run to just a few and when I have raised my hands they seem to overlook me. I feel teh Library need to be more helper to everyone instead of just a few students.
29. not happy with tehlibrary program because there is no place for students to do there work.
30. No suggestions at this time
31. none
32. I think they offer great services for everyone to get the information that’s needed.
33. I know that this is a large request, however, it would be nice if the library housed at least one 'physical' book per class........
34. I would like to be able to check out reference books if even for a day. It is hard to find time to look at the reference books and still study, classes etc. If we could take them home overnight it would give us a few extra hours with them.
35. love to go there. Keep up with the awesome job thank you
36. More computers for students access.
37. none
38. Tutoring
39. n/a
40. N/A
41. to stay open longer on Saturdays
42. Better printers. Usually they are broken and it takes a long time to get the library assistant's help. Also, they always get mad when there is a paper jam. Maybe better assistants.
43. During busy daytime hours, it’s hard to find a computer that is available. We need some more computers or a computer lab instead of using the library.
44. Some students do not have computers at home or a lap-top to use for weekends. Maybe offer computer usage hours on Saturdays from 11 to 4. Sundays 1 to 5pm.
45. I’ve been in the situation where my home computer was not working properly and had to use the computers in the library. Waiting for a vacant computer is frustrating and time consuming. Especially if you need to watch a video or PowerPoint and need to listen to something. Music appreciation is one subject that I can think of for speakers. Art appreciation required watching and listening to a lot of videos.
46. free color copies
47. More selections for books.
48. saturday service: PLEASE it would be so helpful to me and others. Thanks.
49. None
50. Weekend services
51. Be open on Saturday!
52. Recent books related to the programs of study taught on campus.
53. n/a
54. more study rooms
55. N/A
56. Wifi would be incredibly helpful for me. Also, I would benefit from longer hours.
57. Tutoring
58. More study space
59. Nothing
60. Make computer use available on the weekends. Working people do not have much time to complete assignments during the week before the library closes.
61. they offer what I need
62. I can’t really think of anything that they don’t have accept a day care for when your kids want to come
63. Great
64. more study areas
65. anything that will help all student
66. More children books for the adults for references
67. none everything is great
68. open more on the weekends might be helpful for those with full-time jobs during the weekdays.
69. Micro Film
70. I’m satisfied
71. none
72. Have the right stuff
Comments from Question 12: “What other resources would you like the Library to offer?”

243 respondents did not answer

1. the service is great the way it is
2. It would be nice to have a Mac lab for courses that need access to the Mac OSX operating system.
3. More information on resources other than computer use and books on shelves.
4. More people helping me with some of my lessons.
5. As above, under supervision to save unnecessary or wasteful photocopying of temporary resources, articles, diagrams etc.** Refers to Question 11, response 9
6. N/A
7. maybe audio books for the ones that dont have time to read a book
8. More printers
9. More computers when the lab is being used by classes
10. I think the library offers all of the recommended resources needed.
11. I don't use many resources in the library, so i can't really comment.
12. workshop for your major
13. The library at the Warner Robins campus needs more computers. I go there often and can't find a computer to work at.
14. n/a
15. n/a
16. To have more computers for those who need to do there homework and a place just for the class to have there place. Many students had to leave because there were no room for them. I thought it was for all students to haveasset to a computer in the libraray.
17. It seems to me that tutorial and library services should be linked in together. For example, when completing a research paper it would save a few steps if source information could be referenced while students are receiving tutorial assistance and vice verse.
18. more computers and place for student to work on there homework.
19. No suggestions at this time
20. I know Galileo has online legal resources but it would be nice if there were a full subscription to a legal site from the library. The Galileo West site is confusing at times, you can search for anything by topic but the full site has a much easier and user friendly interface and many options to guide your search.
21. none
22. It's great, so there is enough provided.
23. I am satisfied with current set up
24. More places available for quiet uninterrupted study. I don't use the library due to the fact that no one cares to keep their voices to a whisper out of respect to others studying. Even the Head Librarian doesn't care to keep her voice low, when I asked her she said she couldn't. I find it amazing in the fact that I already had ear plugs in my ears and could still hear her talking to a student a few computers away from me!
25. none
26. n/a
27. N/A
28. maybe a computer with speakers in one or two of the little rooms in the library to watch educational videos.......
29. Wi-fi
30. None
31. same above ** Refers to Question 11, answer 48
32. None
33. n/a
34. If possible I would like to see more cardiovascular resources. I recently had a project that I needed to research. I couldn't find anything on the person I was searching for there.
35. I would like for the library to have more ECCE books to provide to the students that lack their books.
36. tutors for all subjects
37. N/A
38. Thicker materials over the windows, as the sunlight hurts my eyes allot.
39. I think it would be great to have medical tools and resources available for study.
40. Nothing
41. Computer use
42. they offer what I need
43. They have all that I require at the moment.
44. Great
45. anything that will help all student
46. none
47. family room for students with kids so kids can't disturb other students while parents work
48. none that I can think.
49. Micro Film
50. I'm satisfied
51. none
52. Same ** Refers to Question 11, answer 47
Comments from Question 13: “Any other comments?”
221 respondents did not answer

1. I think face book should be blocked at school. It's hard to do research or online classes with computers tied up with people on face book
2. More study space is greatly needed in the Warner Robins campus library, as the student lounge is always too loud.
3. The library assistant are very good. Anything that I need to know or want to find they are very helpful and friendly and very professional.
4. Although the library is outstanding, there should be more with help with student transportaion via bus passes
5. Closing early on Friday makes the library not very useful to me. Some of us have lives and responsibilities and need to wrap things up on Fridays. Most of the students here don't, so I see why it is like it is. I will use library services to check out a calculator for Physics, but that is about all I need the library for.
6. The Library people are very helpful in helping people on the computers and how to get things done.
7. The library needs to be open on the weekends! Those of us who work, and or have children need the weekends to work and study! Every time I need the library....IT'S CLOSED!!!!!!!
8. The Macon campus is one of the best run libraries; the staff is particularly diligent in enforcing a quiet & clean environment; a great place for academic work.
9. The WR Campus Library needs more electrical outlets for the use of our laptops when the computer labs are full.
10. N/A
11. We have some of the best staff in the library. Every time I go in there, I am greeted with the nicest and most welcoming people.
12. The staff is wonderful and I believe that most students are being disrespectful to the libraries employees.
13. Its a very nice library with a great vibe
14. Good job by the staff!!!!
15. BEING MORE POLITE TO THE STUDENTS AND HELPFUL AND NOT JUST PUSHING THE STUDENTS AWAY WHEN THEY ARE ASKING FOR HELP
16. NEED TO BE OPEN ON THE WEEKEND
17. The library staff are very helpful if I need their help. The computers are easy to use and there is almost always one available when I need one. But I usually have a problem with the students around me who are not working on school related assignments. These are the ones who come in to get on facebook, they play their music and that wouldn't be a problem except they are usually playing it so loud that I can hear them three or four computers down from where I am sitting, and the other problem I have is those people who don't always turn their cell phones down. Everytime I turn around someone's phone is going off and that is very distracting. So the resources are good but maybe they could work on walking around and checking to make sure people are doing school work instead of facebooking.
18. I think the librarians should stop spending so much time in that little room, because I have to wait quite a bit lately to get them to print my copies. Sometimes while people are waiting they are talking among themselves.

19. I wish the library had more cubicals to study in.

20. The Bookstore manager is not very helpful. Everytime I have gone in to check on the status of my materials she is on the phone. I had to suggest that she call Millegeville to check to see if they had a book. Why were there not enough books when class started?

21. None.

22. Need a better way for staff to monitor people that likes to be on their phones while in the library. Might not have a way to do it but would be nice if you did.

23. Thank you for asking students to quiet down!! I really appreciate it!

24. I haven't used any electronic devices buy I must say that I think the library is very useful to me. Everyone there is so helpful and they move quickly to respond to any problems that I may run into. THANKS

25. Everything is very nice to me in the library.

26. The staff at the Warner Robins campus library is wonderful at helping with anything I've ever needed help with. The lack of computers is the only issue I've ever had.

27. I would like for the library to offer longer hours on Friday; at least until 6p.m.

28. n/a.

29. n/a.

30. The librarians are really chatty. They are talking and gossiping a lot. They are also talking loudly to each other as well. I can hear their whole conversation. It's hard to study with them talking all the time.

31. The staff is great.

32. I have not been to the library to know anything about it yet...

33. n/a.

34. I see that students are going somewhere else because there is not place for them to do there homework on compuyers. The Tutor Center do not have computers for the students to use and get there homework done. All students should have asset to a computer to do their work for class. I felt not welcome in the library and feel left out of the tutor center for help.

35. I know this might be a stretch, but quick and dirty refreshers in certain basic computer applications would be helpful for me, such as Power Point. I felt a little behind the "eight ball" when an instructor assigned a research project that was to done in Power Point. Although, student not proficient in the computer application could complete their projects using more traditional methods, those students who were proficient in the application projects contained many more bells and whistles.

36. Need more computer for each student to get their assignments done after they leave their class.

37. The Library Staff is always there to help in the Warner Robins Campus. They are very professional at all times.

38. All library personnel are courteous, professional and willing to help.

39. None.
40. The library has been excellent since I started school, no complaints.
41. I was a completely new student when the fall semester began, the library aid was very helpful to me. And I really appreciated that. I am now in the swing of things as a full time student 2013-2014. thanks again
42. very useful and user friendly
43. none
44. Everyone is pleasant
45. n/a
46. NO COMMENTS.
47. Tutoring is offered in the G building at the Warner Robins campus. We need more computers in the math tutoring lab. We have two now. If there are three students at the same time....one has to go all the way to the library and print out math problems and bring them back to the math tutoring room for assistance.
48. Great job staff keep up the good work.
49. Update the internet website sheets like for example the study skills sheet on the self.Because I find some sites do not work.
50. I have not visited the library.
51. YES, Will this campus ever, give free lunch and free breakfast. And on friday the library should stay open until regular time,and not close at 3: P.M.Thanks
52. No
53. Library staff could be a little nicer. There are only two that sit at the service desk that are very helpful, the others are not.
54. I just think the library should be open longer on Fridays and Saturdays
55. It's very fast and convenient when you need it the most.
56. This is my second year attending CGTC, I love the tutor center, but I had no clue we had a library!! I will have to look into it more, it would help!!
57. The nebo book store has been the worst experience and idea this school has ever had... they never have enough books and the Web site is useless you can't even use it. And when you order a book it takes for ever to receive it! Go back to when the book store was run by the school
58. I like the library, I love the feeling of the school and teachers. I do not feel like I am out of place here
59. N/A
60. Thank you for having this wonderful resource available.
61. doing a great job. thanks
62. Overall doing a great job! Keep up the work!
63. No
64. Despite the fact that there are signs everywhere, there are still a lot of people who eat and drink and talk on the phone in the library.
65. The Staff in Warner Robins is doing a fantastic job.
66. It would be nice to have a nice study area with a comfortable seating area.
67. Always been easy to use
68. Having the library on campus is a GOOD thing just need to stay open a little more hours on Saturday.
69. I love the beautiful new building.
70. nope.
None

I am an online student who lives in Atlanta. The few times that I do travel to the Macon Campus, I am pleased with the staff and the resources.

Great customer service!

The staff is very attentive to the needs of the student. I appreciate them and all that the personnel have provided to ensure my experience was pleasant. Thanks